



June 17, 2004

Gene Ray, Chairman, President and CEO
The Titan Corporation
3033 Science Park Road
San Diego, CA 92121-1199

Dear Dr. Ray:

I have learned that your company claims you did not receive the letter dated May 21 from Bill Schulz, Executive Director of Amnesty International USA. We have a receipt from Airborne (tracking #10850576645) indicating it was signed for at reception by D. Willits on May 24.

Regardless, as you by now know, Amnesty International USA members are calling on Titan to develop and implement a comprehensive human rights policy. We have received copies of the letter sent to members in response to this request by your Vice President of Corporate Communications, Mr. Wil Williams. As the Director of Amnesty International USA's Business, Environment and Human Rights (BEHR) Program, I am responding to Titan's position as expressed in that letter. This response is also being forwarded to Mr. Williams, circulated to members and posted on our website.

We appreciate your statement that Titan was outraged by the abuses at Abu Ghraib, and we reaffirm that your employees are presumed innocent until proven guilty. We have never accused Titan of complicity, or named any of your employees as "guilty." Rather, we describe the abuses perpetrated by Coalition forces at Abu Ghraib, the culture of impunity that was fostered there, and the related challenges that your company faces by operating in such an environment. Though we mention the public allegations against your employees, we do this in the context of asking for your support and facilitation of investigations, and in bringing those responsible to justice.

In our letters we recommended several actions your company should take. After reviewing your letter, we reiterate strongly that these actions are necessary for Titan, both to demonstrate your commitment to justice and accountability and to help ensure that none of your employees will be responsible for human rights abuses in the future. We urge you to:

- Make public the results of your own investigations into any alleged human rights abuses by your employees, and the terms of your service contracts with the U.S. military with respect to human rights.
- Develop and implement a comprehensive human rights policy, which shall include an explicit commitment to support and uphold the principles and values contained in the Universal Declaration of Human Rights.
- Publicly disclose this human rights policy and periodically issue public reports on its implementation.
- Incorporate a policy on human rights into all hiring procedures, contracts and training.

The Universal Declaration of Human Rights (UDHR), adopted by the United Nations in 1948, sets forth the primary human rights responsibilities of nations, companies, organizations, and individuals. Again, we are not accusing your company or any employee of violations of the UDHR. Rather, we seek to ensure that your company adopts policies and procedures that will prevent violations in the future.

While your published policies on corporate governance and ethical standards are commendable, they are nonetheless inadequate. The fact that your company provides linguist services, as Mr. Williams says in his letter, is irrelevant. For companies such as Titan, operating in situations such as those found in Iraq, it is incumbent on your company to reevaluate your ethical policies and standards and to adopt and implement a code of conduct explicitly referencing the UDHR, helping to guarantee that your employees will not be implicated in human rights violations.

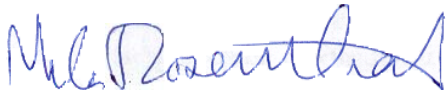
We support your efforts to provide specific training on the Geneva Convention, however, information about this training is not publicly available, nor detailed in your letter. Thus it is unclear what this training entails and whether it is carried out by Titan or a third party. We draw your attention to AIUSA's 2002 report **Unmatched Power, Unmet Principles: The Human Rights Dimensions of US Training of Foreign Military and Police Forces** (available on our website at <http://www.amnestyusa.org/stoptorture/msp.rtf>). Adopting our recommendations will help to limit the likelihood that any Titan employee will engage in human rights abuses of any kind.

The letter from Mr. Williams states that Titan employees have "sacrificed their

lives [and] aided in the saving of lives, stopping terrorism, and advanced security, concern and compassion for the citizens of Iraq.” This, however, does not absolve your company of its broader human rights obligations. Just as it is your duty to fight human rights violations when they have occurred, it is also your responsibility to take proactive steps to ensure that human rights abuses do not occur in the first place. This, first and foremost, is what we are asking of you. Regardless of the presumption of innocence in the case of prisoner abuse at Abu Ghraib, Titan has a responsibility – to your employees, your shareholders and to the people you serve – to develop and implement a comprehensive human rights policy; publicly disclose and report on this policy; and to incorporate human rights into all hiring procedures, contracts and training. You have an opportunity to present Titan as an industry leader, taking a stand on the human rights responsibilities of companies operating in complex contexts such as Abu Ghraib.

Thank you for your consideration of these matters. We look forward to your response.

Sincerely,



Dr. Mila Rosenthal
Director, Business, Environment and Human Rights Program
Amnesty International USA
mrosenthal@aiusa.org
212-633-4196

Cc: Mr. Wil Williams
Amnesty International USA Members